



RADStep

Product Care Guide - Download

Caring for your RADStep - Carpet Tiles

Most carpet dirt is tracked in from outside. Using quality entrance mats both outside and inside doorways helps reduce wear and makes cleaning easier. Aim for enough matting so shoes are cleaned within the first few steps indoors. The following guidelines will help keep your carpet tiles looking their best for years to come:

Vacuuming is the most important part of carpet care. High-traffic areas: vacuum daily and Low-traffic areas: vacuum every 2–3 days. Using a good-quality vacuum with strong suction and a rotating brush. Vacuum slowly and thoroughly to remove dirt before it settles deep into the fibres.

Treat spills as soon as they happen to prevent staining. Blot liquids with a clean cloth or paper towel (do not rub). For solids, gently lift away excess material. Work from the outside of the spill toward the centre. Use a suitable carpet spot cleaner and follow instructions, always test cleaning products in an inconspicuous area first. Avoid over-wetting the carpet and ensure all cleaning residue is removed.

Vacuuming alone cannot remove all dirt and oils. Professional deep cleaning is recommended. Every 12 months under normal use, and every 6–8 months in high-traffic areas or where allergies are a concern. Deep cleaning helps restore appearance, improve hygiene, and extend the life of your carpet.

It is important to avoid the use of harsh chemicals or excessive moisture when treating spills, and regularly vacuuming will avoid any excess dirt from building up within the carpet tile.

Details provided above are correct at the time of issue, however Fortra Australia Pty Ltd reserves the right to correct any error which may occur from manufacturing processes. The information provided in this Download is updated regularly; it is advised to speak to our team, or make further enquiries as to the intended use or application of the RADStep Product. **Please contact our specialist team on 02 4608 9582 Monday to Friday 9am to 3pm, or email: hello@fortra.com.au to confirm all details, specifications and product availability.**